Executive Director's Report

May 19, 2022



Elizabeth City - Pasquotank County Tourism Development Authority Board Meeting



Marketing & Project Updates













ALL are welcome in Elizabeth City!

#FutureofTravel



Harbor of Hospitality® Toolkit

Empowering local businesses to be inclusive ambassadors of our community and nurture a positive business to consumer relationship.

https://visitelizabethcity.com/About/Hospitality-Toolkit

ELIZABETH CIT



sip your way through Elizabeth City

A collaborative sipping experience brought to you by



SippingElizabethCity.com

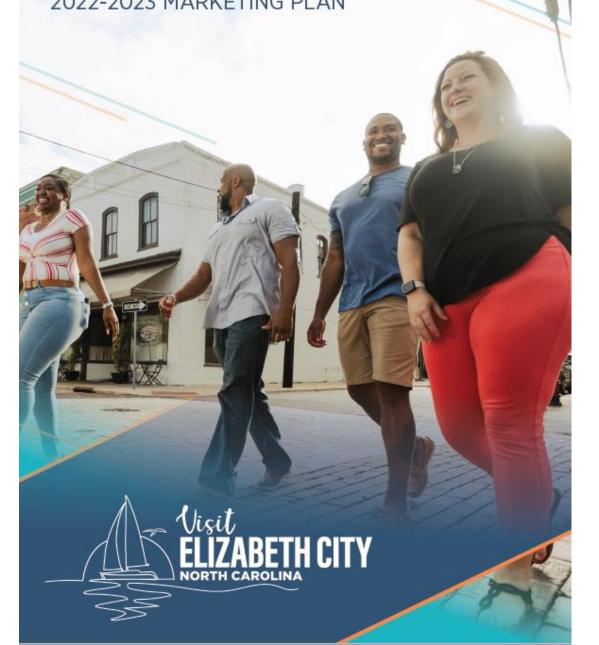


Phase One

April 7, 2022

Launch of microsite

VISIT ELIZABETH CITY 2022-2023 MARKETING PLAN



INTRODUCTION

The 2022-2023 Marketing and Communications Plan is designed to create awareness about Elizabeth City and Pasquotank County as a soughtafter and unique destination for individual and group travelers through:

- Positive publicity
- Innovative advertising
- Outstanding marketing collateral
- Robust digital and social media campaigns

The adopted plan serves to direct the initiatives and spending for Visit Elizabeth City and inform and educate the Board of Directors, community stakeholders, City and County elected officials and tourism partners. This plan is funded solely by occupancy tax collections.

STRATEGIES

- I. Leverage an "always-on" digital media, cross-platform strategy
- II. Build on the success of effective niche marketing campaigns in areas such as Weddings, Culinary and Christmas
- III. Target earned media efforts to share positive stories about our community
- IV. Increase engagement with potential visitors on social media
- V. Produce significantly more content (photos, social, blogs) with an intentional focus on Diversity, Equity and Inclusion
- VI. Generate increased awareness among residents, elected officials, stakeholders and community partners about the importance of tourism in Pasquotank County



TACTICS

• Streaming Radio

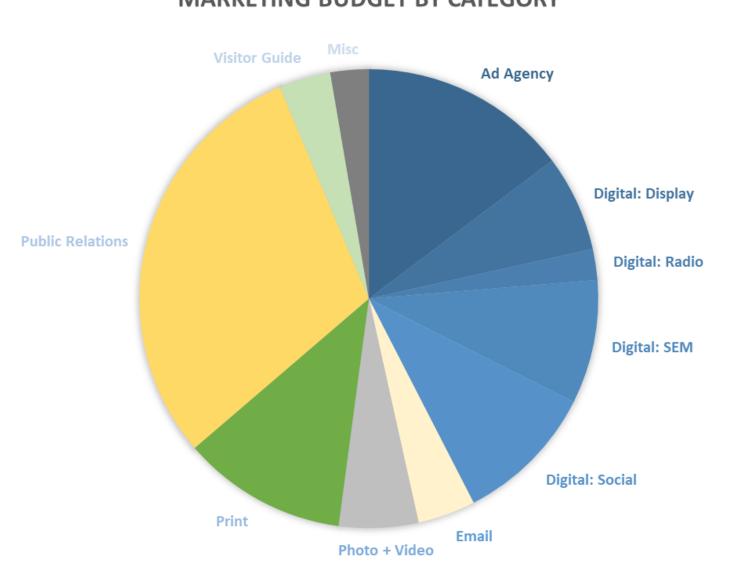




- Sponsored Content/Native Ads
- Google Ads
- Paid Social
- Print Advertising
- Paid Placement in Third-Party Emails







Category	Amount
Ad Agency	\$40,496
Digital: Display	\$18,685
Digital: Radio	\$6,000
Digital: SEM	\$24,000
Digital: Social	\$27,555
Email	\$11,185
Photo + Video	\$15,384
Print	\$31,936
Public Relations	\$82,320
Visitor Guide	\$10,000
Misc	\$7,439
Тс	tal \$275,000

MARKETING BUDGET BY CATEGORY

Coast Guard Marathon 2022 Budget Reconciliation

REVENUES	
Sponsorships	\$ 43,350
In-person registrations	\$ 130,888
Virtual registrations	\$ 122,303
Product Sales	\$ 21,637
Other	\$ 1,981

Total Revenues \$ 320,159

EXPENSES

Ехро	\$ 1,920
Race Operations	\$ 111,975
Runner Amenities	\$ 98,914
Volunteers	\$ 1,320
Marketing	\$ 69,538
Virtual Expenses	\$ 23,921
Product Sales	\$ 15,038
Miscellaneous/ Contingency	\$ 12,742

Total Expenses \$ 335,368

TOTAL EXPENSES	\$ 335,368
TOTAL REVENUES	\$ 320,159

2022 Profit/Loss \$ (15,208)

2021 Remaining Funds	\$ 48,989
Begin 2023	\$ 33,780





Coast Guard Marathon 2022 Review & Economic Impact

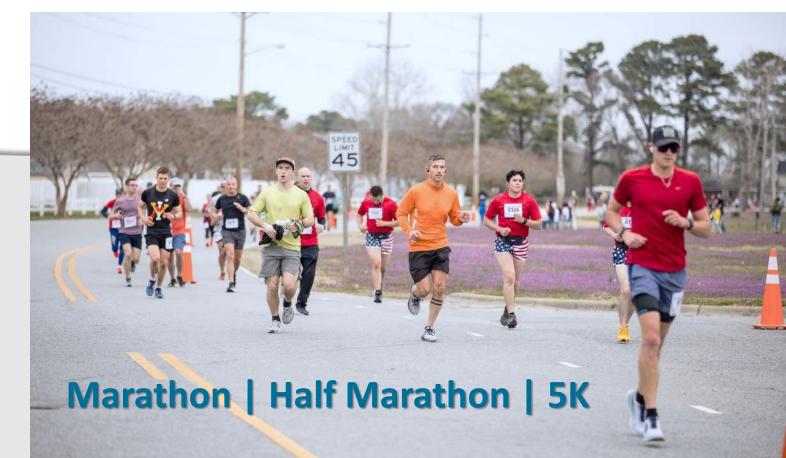




First ever sanctioned road race for the USCG.

First ever marathon & half marathon hosted in Elizabeth City

Race Weekend: March 3-5, 2022 CoastGuardMarathon.com





Overall Event Timeline



Thursday, March 3, 2022

CGM Heath & Fitness Expo & Packet Pickup Day 1

Friday, March 4, 2022

CGM Heath & Fitness Expo & Packet Pickup Day 2 Coast Guard 5K

Saturday, March 5, 2022

Coast Guard Half Marathon Coast Guard Full Marathon Post-Race Celebration







Expo Attendance		
Thursday	893	
Friday	1637	
Total Expo	2530	







3206 Total Participants

In-Person

Event	Participants
Marathon	277
Half Marathon	429
5K	520
Semper Paratus Challenge 26.2	94
Semper Paratus Challenge 13.1	152
Total In-Perso	n 1472





CAST GUR HARATHON

InternationalGuam3Puerto Rico2Virgin Islands1Canada2Great Britain1

3206 Total Participants

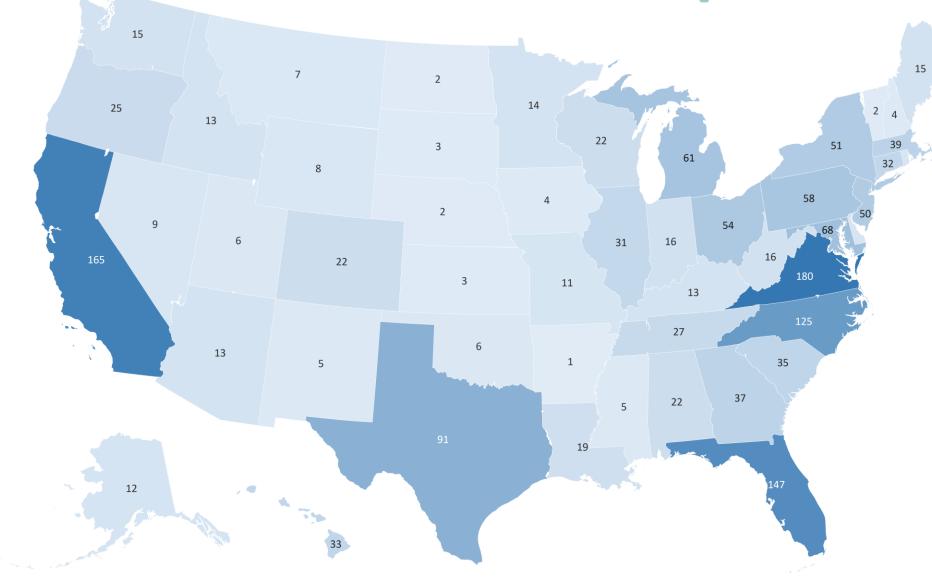
Virtual

Event	Participants
Marathon	196
Half Marathon	462
5K	878
SP Challenge 26.2	87
SP Challenge 13.1	147
Total Virtual	1734





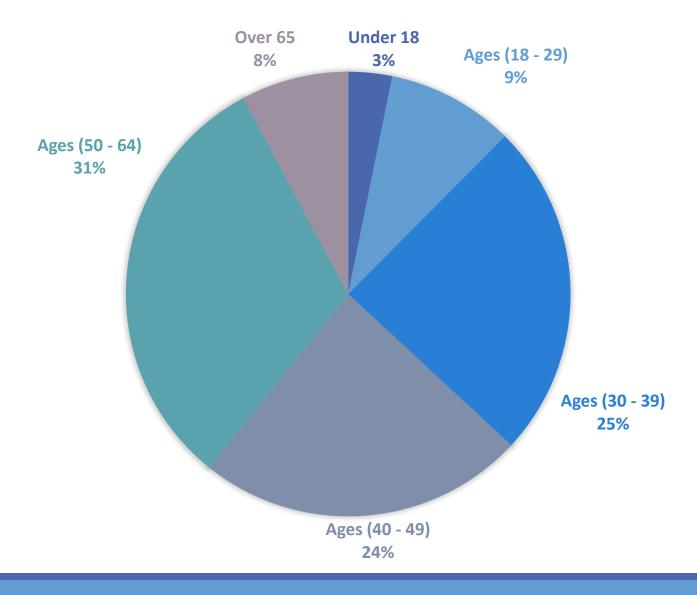
Virtual Participants



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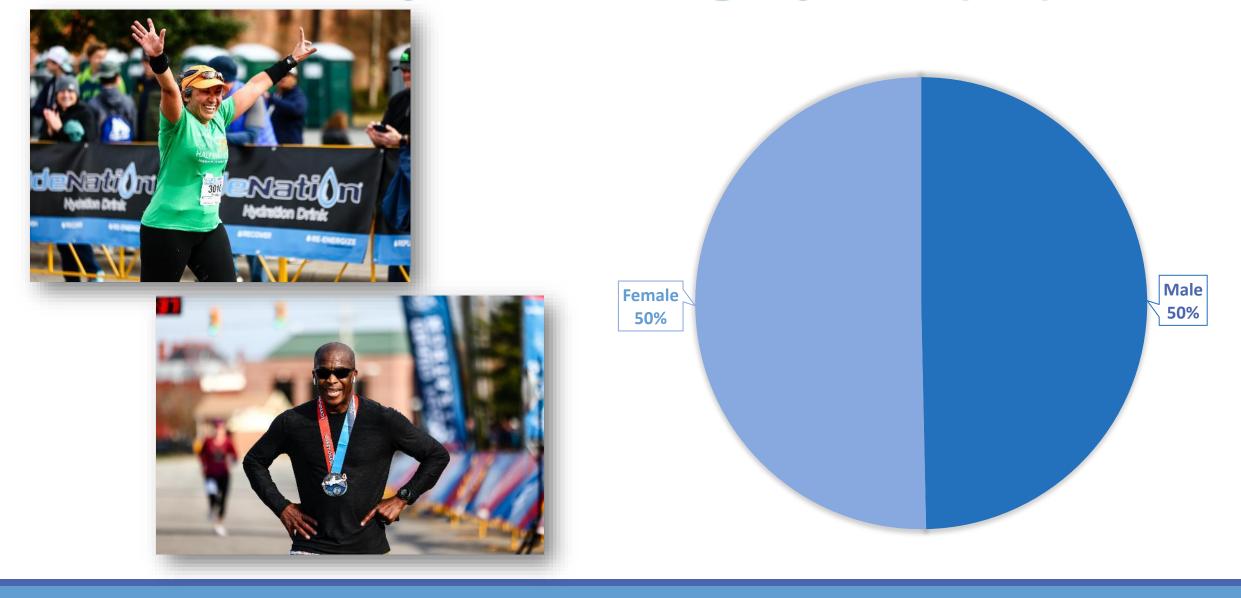
International	
anada	4
londuras	1
Germany	1
Great Britain	1
rmed Forces Europe	11
long Kong	2
apan	1
rmed Forces Pacific	10
ustralia	4
Guam	9
uerto Rico	2

Participant Demographics (all)





Participant Demographics (all)

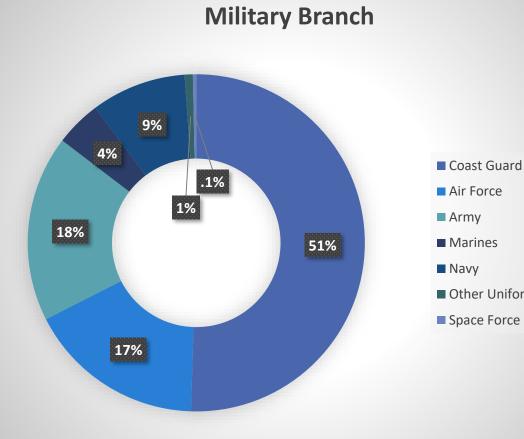


Military Affiliation (all)



Military vs Non-Military Affiliation 13% participants in / retired from the military 45% ■ family member in/ retired from the military no military afiliation 42%

Military Affiliation (all)



- Air Force
- Army
- Marines
- Navy
- Other Uniformed Services
- Space Force



What is Economic Impact Analysis?

An Economic Impact Analysis traces changes in economic activity resulting from some action.





The EIC is specific for:

- Tourism & Destination Organizations
- Analyzing the nuances of different types of events
- Modeled specifically for each region it is used in



AN OXFORD ECONOMICS COMPANY



Coast Guard Marathon Impact Summary



Event Dates: March 3, 4 & 5, 2022 Event Type: Adult Amateur

Impact Category	Atten	dees
Overnight:		
over 150 miles away	61%	894
Daytrip:		
150-40 miles	16%	229
Local: under 40 miles	23%	349





Second Annual Coast Guard Marathon Weekend March 2-4, 2023

COAST GUAR

ELIZABETH CITY, NC

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CoastGuardMarathon.com

#### **Coast Guard Marathon 2023 Projected Budget**

| REVENUES                |            |
|-------------------------|------------|
| Sponsorships            | \$ 80,000  |
| In-person registrations | \$ 250,000 |
| Virtual registrations   | \$ 125,000 |
| Product Sales           | \$ 33,000  |
| Other                   | \$ 1,000   |

Total Revenues \$ 489,000

#### **EXPENSES**

| Ехро                       | \$ 5,000   |
|----------------------------|------------|
| Race Operations            | \$ 155,150 |
| Runner Amenities           | \$ 121,750 |
| Volunteers                 | \$ 3,500   |
| Marketing                  | \$ 110,000 |
| Virtual Expenses           | \$ 30,000  |
| Product Sales              | \$ 19,000  |
| Miscellaneous/ Contingency | \$ 23,600  |

Total Expenses \$ 468,000

| TOTAL EXPENSES | \$ 468,000          |
|----------------|---------------------|
| TOTAL REVENUES | \$ 489 <i>,</i> 000 |

#### 2022 Profit/Loss \$ 21,000

| 2022 Remaining Funds | \$ 33,780 |
|----------------------|-----------|
| Begin 2024           | \$ 54,780 |





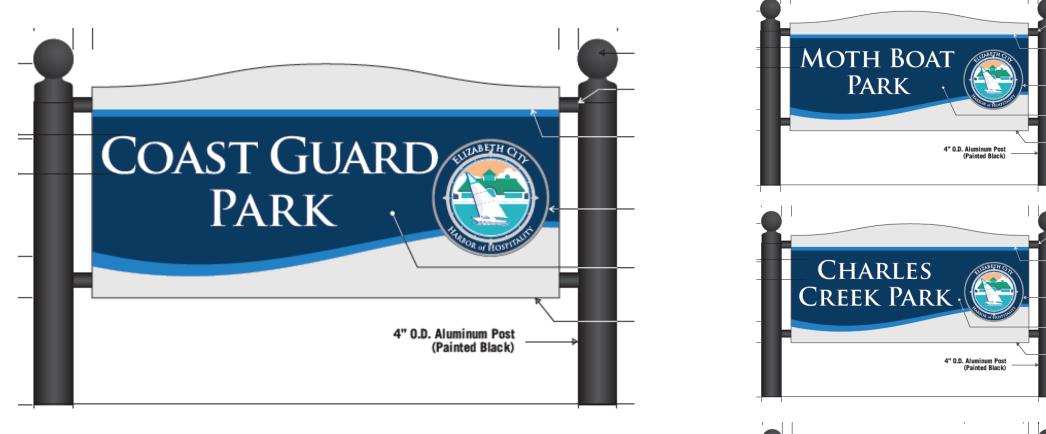
### Old Business

### 2022-2023 Proposed Budget

|                              | Approved         | PROPOSED           |
|------------------------------|------------------|--------------------|
|                              | 2021-2022 Budget | 2022-2023 Budget   |
| REVENUES                     | \$1,068,100      | \$1,361,600        |
| Tourism Related Expenditures | \$167,538        | \$198,376          |
| Wages & Benefits             | \$252,864        | \$297,150          |
| Administration & Operations  | \$72,398         | \$70,374           |
| Capital Outlay               | \$1,000          | \$1,000            |
| Marketing & Sales            | \$574,300        | \$794,700          |
| TOTAL EXPENSES               | \$\$1,068,100    | \$1,361,600        |
| Total Revenues<br>Variance   | . , ,            | \$1,361,600<br>\$0 |



#### Pasquotank County Funding Request for additional Wayfinding Signs



### <u>Total Project \$8521.70</u> \$2,750.00 - City \$2,750.00 - County \$3,021.70 - Parks & Rec





### New Business



### **Other Business**





### Friday, June 17

Business After Hours at Arts of the Albemarle, time TBD

### Saturday, June 18

Celebration at Waterfront Park, 10am-6pm

- Ciasia Nicole Greene
- > Dr. Melissa Stuckey
- Tara Roberts

### Sunday, June 19

Prayer at Charles Creek Park, 10am-noon (tentative)

Thank you!

